

## **The Earl Shilton Dental Practice is Open and Safe.**

The Earl Shilton Dental Practice will still be open during this second national lockdown and beyond. We would like you to keep your appointments, and want to reassure you that our practice has taken all the necessary precautions to make our practice safe.

We have excellent infection control procedures along with a robust triaging policy to ensure the safety of both our patients and staff. Our dedicated team are very familiar with the infection control procedures being used to manage the virus as they are much the same as those that have been applied by our practice for many years.

We have all the necessary personal protective equipment (PPE) and will continue to follow national guidelines and standards.

### **What next?**

If you are worried about your attendance, please contact us to discuss your concerns. Government guidelines state you are allowed to leave home to attend healthcare appointments.

We continue to recommend that patients in the high-risk category for COVID-19 delay non-essential treatment until further guidance has been given by the relevant authorities.

If you call to make an appointment, you will be asked some screening questions. You will be asked those same questions again at your appointment.

We will allow a greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in our practice at any one time.

Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.

There will be no text reminders sent out for your appointment until further notice so please make a note of your appointment date/time.

### **When you arrive:**

Please wait outside the practice at your appointment time when you will be greeted and called in by one of our team. Please do not arrive too early.

Patients should come wearing a mask if possible or be prepared to wear one, which we will supply. We require you to wear a mask (unless exempt), at all times whilst inside the dental practice and only remove your mask at the request of one of our team.

As you enter the building you will need to use the alcohol disinfectant rub to disinfectant your hands, your temperature will also be taken.

The treatment rooms will be prepared prior to your appointment with all surfaces disinfected after each patient. We have sourced PPE and unlike the start of the Pandemic (March 2020), there is no shortage.

We can assure you that we will continue to maintain high standards of cross infection control.

**How you can help:**

- Before leaving home please remember to brush your teeth, use the toilet and wash your hands for 20 seconds.
- If you are on any medication please bring an updated list, and inform the practice of any changes to your medical record.
- With the exception of children and patients with carers, patients should come alone.
- Please wait outside the practice at your appointment time and we will call you in as soon as possible. Please do not arrive too early.
- Payment should be made by card where possible
- If you or your household bubble show any covid symptoms following your appointment booking, you should contact the practice by phone.
- Bring a pen with you to sign relevant paperwork.
- Please do not arrive without an appointment.
- Patients should come wearing a mask if possible or be prepared to wear one, which we will supply.

**We look forward to welcoming you back at the practice.**

Yours sincerely

Milan, Sarah &  
The Earl Shilton Dental Practice Team.